

Season Rates & Extras

2019 RATES	Low Jan 01 - May 31 Sep 20 - Dec 31	Mid Jun 01 - Jul 03 Sep 01 - Sep 19	High Jul 04 - Aug 31
MH 23ft Class C	\$80	\$ 145	\$ 235
MH 25ft Slide Class C	\$ 100	\$ 165	\$ 255
MH 31ft Slide Class C	\$ 110	\$ 175	\$ 275

* Above rates are based on 0 km/day

Kilometer Plan:

- \$190.00 500 km-Package
- \$0.41 Additional km

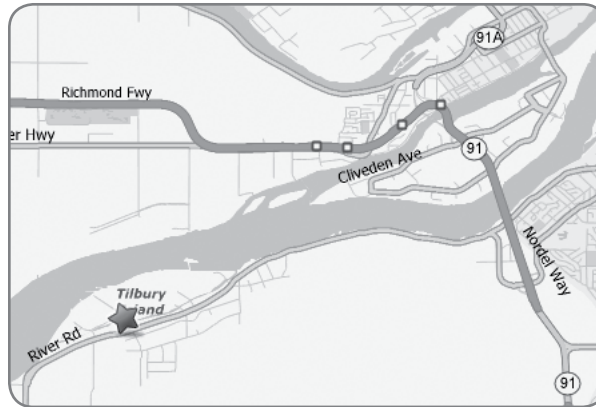
Above rates do not include the following:

- \$80 Preparation Fee excl. transfers
[first supply of propane, toilet chemicals and paper]
- \$160 Preparation Fee incl. transfers
[first supply of propane, toilet chemicals and paper]
- \$95 per person per trip for Convenience Kit [bedding, towels, dishes, kitchen utensils, etc.]
max. charge = \$360
- \$75 per trip for Dishes Only [optional]
- \$25 per day CDR insurance (max. 30 days)
to reduce deductible from \$5,000 to \$500
- Taxes:
 - 5% GST
 - 7% PST

Contact Information

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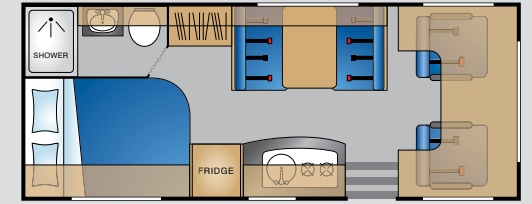
AMBASSADOR RV
SERVICES LTD.

Western Canada offers visitors some of Canada and the world's most breathtaking and impressive sights. Explore this part of the world and discover its many hidden treasures in an Ambassador vehicle!

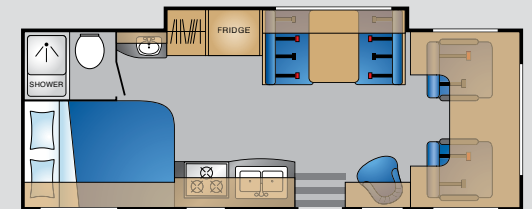
Integrity is the core element of our business policy. It reflects our commitment to address and satisfy our clients needs and to deliver a product that suits their best interest. All vehicle sales, rentals, and supporting services are fairly and competitively priced. We offer a broad rental fleet of Class C Motorhomes.

Our Rental Fleet

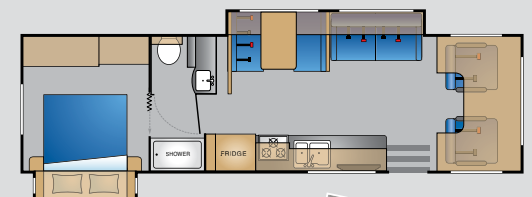
Please note that floorplans & models may vary



23 ft Non-Slide
Motorhome



25 ft Slide-Out
Motorhome



31 ft Slide-Out
Motorhome



2019 Terms & Conditions

RESERVATIONS

All reservations are handled by the Delta / Vancouver office.

CANCELLATIONS

Booking time to 30 days prior to rental: \$200. 29 days to 15 days: 50% of invoice amount. 14 days prior to rental: 80% of invoice amount. No show 100%. Modifications to Confirmation/Invoice: No Charge.

MINIMUM 7 DAYS RENTAL

FIRST NIGHT ACCOMMODATION

It is recommended that clients stay in a hotel for the first night after a transatlantic flight. Same day pick-up is accepted only if the customer(s) arrive at station prior to 15:00 hrs. Late charges may apply if pick-up of vehicle extends past office hours.

TRANSFERS

Transfers from/to airport or airport located hotels or Downtown Vancouver (with \$160 preparation fee).

HOURS OF OPERATION

Monday - Saturday 08:00 – 17:00 hrs.

\$100 Surcharge applies to all handlings on Sundays, holidays or after office hours.

Holidays 2019:

Family Day - Feb 18	BC Day - Aug 05
Good Friday - Apr 19	Labour Day - Sep 02
Victoria Day - May 20	Thanksgiving Day - Oct 14
Canada Day - Jul 01	Remembrance Day - Nov 11

VEHICLE PICK-UP

10:00 - 15:00 hrs. (earlier if vehicle available)

VEHICLE RETURN

8:00 - 10:00 hrs.

A surcharge may apply for late returns without prior authorization. There are no refunds for early returns or unused kms.

SUBSTITUTIONS

Ambassador RV reserves the right to substitute models of similar or higher quality. Any subsequent expenses (gasoline, ferry costs, etc.) are the sole responsibility of the renter.

VEHICLE SIZE

The category of a vehicle is determined by the actual length only. Any reference of the manufacturer to a model or floor plan is irrelevant.

VEHICLE CONDITION

Fleet max. 3 model years. All are non-smoking vehicles. Sorry, no animals allowed.

MINIMUM/MAXIMUM AGE OF DRIVERS

21 Years – 75 Years
(for drivers under 25 years, the CDR insurance is mandatory).

TRAFFIC TICKETS & FINES

Client is responsible for all tickets and fines.

OTHER ITEMS FOR RENT

- GPS \$5 per day (max. \$50)
- Mountain Bike (incl. Bike Rack) ... \$8 per day (max. \$100)
- Bike Rack only (max. 4 Bikes) ... \$50 per trip
- Child Seat \$50 per trip
- BBQ \$30 per trip
- Camping Chairs FREE
- Axe FREE

RENTER'S RESPONSIBILITIES

Client is responsible for routine maintenance i.e. check fluid levels, tire pressure, etc. Necessary repairs costing more than \$75 require prior approval and receipts are required for reimbursement. Exchanged parts must be returned to AMBASSADOR RV. Mechanical problems have to be corrected immediately to avoid discomfort or inconvenience. There is no reimbursement if customer does not inform AMBASSADOR RV within 24 hrs or does not take the necessary steps to have a problem corrected.

NORTHERN RENTAL

There is no more surcharge for rentals traveling north of Fort St. John on the Alaska Hwy, Cassiar Hwy, into Yukon and Alaska; however, Northern travel must be specified and be confirmed at time of reservation in order to provide the proper vehicle suitable for Northern travel.

TRAVEL RESTRICTIONS

- No travel on Hwy #6 north of Ross River
- No travel on Hwy #10 north of Tuchita
- No travel on Hwy #5 north of Jack Wade
- No Travel on Hwy #4 and #6 in Alaska
- No vehicles allowed into Mexico
- No driving into or through New York City (city bylaw)
- No travel to the "Burning Man" event in Nevada
- No trips through Death Valley between 01 May and 01 Oct
- No travel on roads marked "gravel, dirt, summer use only or 4x4 only". Customers who travel to restricted areas without prior permission will be subject to \$1000 penalty and void all insurance coverage.

INSURANCE INFORMATION

AMBASSADOR RV maintains liability coverage on all its rental vehicles to a maximum of \$5,000,000 for any bodily injury and property damage liability claims arising from the operation or use of its rental vehicles. Premiums for this basic public liability coverage are included in all rental rates, which also include premiums for collision and comprehensive insurance with a deductible of \$5,000 per occurrence. AMBASSADOR RV provides additional coverage known as CDR (Collision Deductible Reducer) at \$25/day to reduce the insurance deductible to \$500 per occurrence. This is not an insurance but a contractual agreement between AMBASSADOR RV and renter, wherein AMBASSADOR RV agrees not to collect more than the agreed deductible from the renter per occurrence for specific losses or damages.

Damage Description:	Basic Insurance (incl. in Rental)	CDR Insurance (\$25 / day)
Fire & Theft (Personal Contents Not Covered)	max. \$5,000	max. \$500
Glass & Windshield Damage (incl. Rock Chips)	max. \$5,000	max. \$500
Motor Vehicle Accident, Vandalism, Hit & Run, Hail	max \$5,000	max. \$500
Flat Tires or Damaged Wheels, Interior Damage	max \$5,000	max. \$500
Vehicle Accident in Parking Lot, Campground, Service Station	max. \$5,000	max. \$500
Collision with any Stationary Object, Damage to Undercarriage or Air Conditioning or Slide-Out	max \$5,000	max. \$500
Insurance Security Deposit Required	\$2,000 Processed Credit Card Charge	Signed Credit Card Imprint

SECURITY DEPOSIT

Basic insurance \$2,000 (if CDR is not purchased). Security deposit will be refunded if vehicle is returned undamaged, on time, clean, equipment complete, holding tanks empty and gas tank full. Deposits given by credit cards will be refunded by same. AMBASSADOR RV cannot be held responsible for any currency variances which may occur. CDR Insurance: Signed credit card imprint only.

The following are not covered by the insurance and the costs of all resulting repairs/replacements are the sole responsibility of the renter:

- Deliberate and/or willful damages by the renter or damages caused while driving under the influence of alcohol and/or drugs;
- Damages due to failing to maintain proper tire pressure and damages due to misuse of the braking system (overheating) and/or transmission (overdrive);
- Failure to maintain all fluid levels;
- Failure to use specified fuel or use of contaminated fuel;
- Damages to the interior, not caused by an accident;
- Damages occurred when driving in prohibited areas, mentioned in "travel restrictions" above;
- Operation by anyone under 21 years of age or not licensed;
- More passengers than the available seat belts;
- Towing of any kind;
- Freezing of the vehicle's systems.

DAMAGE TO VEHICLE

In the event of loss or damage to the vehicle while on rental, whether or not due to the fault of the rental customer, the customer's responsibility for direct and accidental loss or damage to the vehicle is limited to a maximum of \$5,000 per occurrence. There is no limit however if vehicle incurs loss or damage not covered by the insurance as outlined above.

RESPONSIBILITY OF INCIDENTAL / CONSEQUENTIAL COSTS

AMBASSADOR RV is not responsible for hotel charges, car rental or any other incidental or consequential costs in the event of a breakdown.

Any accident, damage to the vehicle, vandalism, fire or theft, must be reported to AMBASSADOR RV within 24 hours. A report to AMBASSADOR RV/ICBC and/or Police must be filed in case of an accident, any damage to vehicle, vandalism, fire or theft, otherwise insurance is void.

ACCIDENT PROCEDURE

In case of an accident, AMBASSADOR RV will process the credit card security deposit until the vehicle insurance company determines responsibility of the accident. If the vehicle insurance notifies AMBASSADOR RV that the renter is not at fault, AMBASSADOR RV agrees to reimburse the security deposit immediately after receiving notification from the vehicle insurance company.

Ambassador RV - Your Gateway to Motorhome Adventures in Canada and the US!